



Positive Alternatives 2016 - 17 Quarterly Update

Grantee (Name and city): Epiphany Caring for Life, Coon Rapids (VENDOR #195049)

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Goal: Provide women with information on, referral to, and assistance with securing pregnancy support services.
Utilize the resource database to provide information and make referrals.

For the period/quarter: October 1 to December 31, 2016

Activity or Service	Activity or Service Description Major Work Plan Activities	Work Plan Count	Program Progress and Accomplishments Report the progress and accomplishments made this period on each activity.	Report Count
Administrative Activities	Service Coordinator: Provide guidance to grant staff, attend required grant meetings and complete grant forms Financial management of grant funds and donations via Quick Books Schedule/report meetings with staff and/or volunteers Recruits, screens and trains program volunteers Update guidelines and protocols Reorganize and update the baby closet and ECL storage Track baby equipment supply/requests/recalls, develop resources to expand supply Track housing resources and emergency shelter availability.		Service Coordinator: Purchased and tracked distribution of supplies including pack and plays and car seats. Researched and purchased new DVD car seat safety training video (12/2/16). Updated car seat procedure protocol (11/15/16). In October the service coordinator assisted with a car seat install with a Somali speaking client at the Alex house (domestic abuse shelter), provided transportation to a client who needed testing for her preschool age child, and attended the MDH fall training (10/20/16). Delivered baby items to another client staying at a local domestic abuse shelter (12/2/16). Also accepted and sorted diaper donations from the school food drive (11/16/16). Organized and facilitated ECL team meeting (11/14/16) and met with parish administration to discuss possible expansion of baby closet space (11/30/16).	

	<p>Meet with parish administration and CORE team regarding additional space and improvements to current physical space.</p> <p>Client Service Advocate: Maintain client tracking program and database. Manage care line calls, administer and review intakes. Update training manuals including care line and companion programs. Coordinate companion education/training, support companions, and assess client satisfaction. Coordinate Angel Wings miscarriage support program and volunteers. Maintain and update website and social media Facebook. Research and apply for new fundraising options and grants. Meet with parish administration and CORE team regarding additional space and improvements to current physical space.</p> <p>Support Assistant: Procure car seats, review and update baby bed and car seat applications, protocols and guidelines. Provide assistance in completing financial applications. Schedule and meet new clients regarding Safe sleep and car seat safety, and provide additional resources. Meet with clients to provide help with other county/ agency applications.</p>		<p>Client Service Advocate: Researched new grant opportunities through Wells Fargo, Target and MDH. Provided Angel Wings resources to Unity Hospital and Hennepin Medical Center social workers (October, 2016). Updated companion training guide (11/1/16). Worked with GoDaddy to research and decide on updates to website (11/15/16). Worked with school PTO to organize diaper drive (10/29/16). Attended ECL team meeting (11/14/16) and met with parish administration to discuss possible expansion of baby closet space (11/30/16). Assisted with researching new options for car seat training DVD's and Brochures.</p> <p>Support Assistant: Attended MDH fall training (10/20/16). The support assistant continued to review and provide support to clients in filling out applications for qualifying programs. Distributed pack and plays and sleep safety education and car seats and car seat safety education. Researched new materials for car seat safety training. Installed a car seat for a Somali client staying at the local domestic abuse shelter (10/26/16). Discussed program services with a Dwelling Place advocate (transitional housing for women experiencing domestic abuse).</p>	
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Outreach	Increase community access and visibility. Continue community education and maintain contacts.		The service coordinator and support assistant both met and discussed program services with area public health nurses. Support assistant connected with Hope Place a new youth shelter. Client service advocate networked with early childhood intervention workers and foster care caseworkers about ECL programs (12/1/16).	
Car Seat Program	Review applications and distribute car seats to qualifying clients. Provide car seat education and installation training to clients.	4	Reviewed and provided support to clients for 12 car seat applications. Distributed car seats and car seat safety education to 4 clients.	4
Case Management Services	CSA will provide initial assessment and support to incoming clients. Follow up with clients regarding need for necessary services; provide additional service information and emotional support.	50	Provided case management services to 51 clients, through follow up calls and continued mentoring. Helped 2 clients connect with Help me Grow early intervention programs. Met with 1 client who was initially very abortion minded but decided to move forward with the pregnancy. Helped 2 youth clients connect with YMCA and Hope 4 Youth services.	51
Crib Distribution/ Sleep Safety Education	Review applications and distribute pack and plays and cribs to qualifying clients Provide Sleep Safety Education to clients receiving baby beds. One crib per year for clients who have medical disability or twins	10 pack n plays 1 crib	Received and reviewed 28 pack and play applications. Distributed a pack and play and safe sleep education to 10 qualifying clients.	10
Financial Assistance/ Application Help Program	Assist clients in completing financial assistance applications within ECL and throughout the community	4	The support assistant worked with 4 clients to review their ECL financial applications. One client contacted ECL about a cradle of hope rental assistance application.	4

Hotline	Provide 24 hour care line for personal support to clients per quarter, by trained staff and volunteers	90	The CSA answered 127 calls total providing program information, referrals, and emotional support.	127
Material Support	Provide baby & maternity clothing and other baby items.	40	Fifty-six clients visited the baby closet and received material support.	56
Mentoring Programs	Provide long term support to clients through trained companions/mentors.	4	Four clients received extensive emotional support from the CSA or companion volunteers. One client met with their companion to work on grocery budgeting. The CSA helped 2 clients connect with holiday programs in the area. One client received extensive phone support while she was making decisions whether or not to have an abortion.	4
New Mother Gift Program	Provide new mother gift bags to all pregnant or mothers of newborns.	18	Provided new mother gift bags to 33 clients; gift bags include parenting information, wipes, baby soap, children's book or cd	33
Nutrition	Provide baby food and formula, cub cards for formula, and/or high chairs. Provide food shelf assistance.	12	Twenty-three clients received nutrition support, including formula, baby food, and/or a cub card	23
Provide Necessary Services to all clients	Provide intake assessment to determine need. Provide women with information on, referral to and assistance with securing pregnancy support services. Utilize resource database to provide information and make referrals	25	Provided an intake assessment material services and/or referral assistance to 47 clients	47

Provide Necessary Services Assessments Only	Provide intake assessment to determine need. Provide women with information on, referral to and assistance with securing pregnancy support services. Utilize resource database to provide information and make referrals	8	Provided intake assessments only and assistance through referrals to 8 clients.	8
Transportation	Provide transportation resources to clients and/or gas cards to qualified clients.	12	Fifty-five clients received transportation resources and/or gas cards.	55

Maternal and Child Health Initiative Task Force Strategies	No.
<i>Number of women who received car seats and car seat safety education from a PA funded program activity</i>	4
<i>Number of women who received car seat safety education only from a PA funded program activity</i>	55
<i>Number of women who received child abuse prevention education from a PA funded program activity</i>	55
<i>Number of women who received abusive head trauma (shaken baby) prevention education from a PA funded program activity</i>	55
<i>Number of women who received a baby bed, crib, or pack-n-play and sleep safety education from a PA funded program activity</i>	10
<i>Number of women who received sleep safety education only from a PA funded program activity</i>	55

Challenges:

Comments: